

Clinical Responsibility & Emergency Escalation Agreement

Allocation of clinical duty of care and step-up pathways for deteriorating patients.

1. Clinical responsibility

The Facility retains sole clinical responsibility for every patient episode delivered by its personnel, whether at the Facility premises or during an approved home visit coordinated by NurtureNaija. NurtureNaija does not diagnose, prescribe, or supervise clinical care.

2. Scope of home-based services

- Only stable patients meeting the Facility's written home-care eligibility criteria may be seen at home.
- Home visits are limited to services the Facility's clinician can safely deliver with the equipment carried.
- Any invasive or high-risk procedure must be performed at the Facility premises.

3. Emergency escalation pathway

- Level 1 — clinician stabilises the patient on-site and calls the Facility's duty officer.
- Level 2 — Facility dispatches an ambulance or arranges transfer to the nearest appropriate facility.
- Level 3 — clinician contacts the state emergency number (112) and NurtureNaija operations on the 24/7 line.
- All escalations must be recorded in the patient file and reported to NurtureNaija within 12 hours.

4. Indemnity

The Facility shall maintain valid professional indemnity cover for all listed personnel throughout the term of the Partnership Agreement and shall provide a copy of the policy schedule on request.

Authorised signatory (name & title)

Signature

Date

Official stamp

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